

# EXHIBIT A

**Anna Levine**

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**From:** Larry Paradis  
**Sent:** Monday, August 02, 2010 1:00 PM  
**To:** 'bmaschler@gordonrees.com'  
**Cc:** 'Tenhoff, Gregory'  
**Subject:** Accommodations on upcoming MPRE exam for Stephanie Enyart  
**Importance:** High

Dear Brian,

I'd like to request your assistance in the set up for Ms. Enyart's upcoming MPRE exam. Ms. Enyart just completed the MBE exam using a laptop provided by NCBE, and encountered technical difficulties again. The particular problems she encountered were different than those she encountered during the previous test administration. This time, the problem concerned a lack of synchronization between the JAWS and ZoomText software programs. As a result, there were difficulties wherein the cursor on the ZoomText screen was not matching up to the material being read out loud by the JAWS program. The problem was identified during the set up during the day before the MBE began. The problem was intermittent in that when Ms. Enyart first inputted the settings on the programs the two programs would work properly together for awhile, but then after a period of time they would stop coordinating. We tried to resolve the problem using our technical support person at DRA, but were not able to fix it. One possible reason for the problem was that the laptop apparently had an antivirus program ("McAfee") which had not been renewed. Our technical support person thought that deleting the antivirus program might help, but we were unable to do so because Ms. Enyart and no one at the test site had "administrative privileges" to alter any of the programs on the laptop. Ultimately, Ms. Enyart found some ways to minimize the problem but was not able to get the two software programs working consistently together throughout the test.

We would like to minimize the chances of this or other technical problems occurring on the upcoming MPRE exam. We understand that the ACT will be installing the two software programs this Tuesday or Wed. Could you ask the ACT personnel to make sure when installing the programs that there is no expired antivirus software on the laptop - i.e. that if there is antivirus software that has expired that it be updated or deleted? Also, could you ask them to confirm that the operating system being used is Windows XP, and ask that they check as fully as possible that the JAWS and ZoomText programs are in fact working together properly and that the cursor synchronizes with the JAWS program as a user moves around within the text and stays synchronized for at least 30 minutes of testing?

Also, in case there are problems that Ms. Enyart encounters during her set up and testing of the equipment on Thursday August 5 could you ask the ACT personnel to be sure they have "administrative privileges" vis a vis the laptop, so that problems if they arise can be fixed?

By cc to Greg, I am asking that NCBE allow such privileges to the ACT personnel.

Finally, once the equipment set up is complete and the programs tested the day before the exam, could we ensure that the equipment is left on so that whatever settings Ms. Enyart has inputted remain in effect for the test day? It took Ms. Enyart several hours to find settings that minimized the problems with the technology on the set up for the MBE, and it seems that allowing the equipment to stay on will minimize any further problems that might occur on the test administration day. If the laptop goes into hibernate or sleep mode that is better than having it be shut down.

Thank you for your attention to this matter.

Sincerely, Larry Paradis

-----Original Message-----

**From:** Larry Paradis  
**Sent:** Monday, July 12, 2010 4:11 PM

1/14/2011

**To:** bmaschler@gordonrees.com

**Cc:** 'Tenhoff, Gregory'

**Subject:** Accommodations on upcoming MPRE exam for Stephanie Enyart

Dear Brian,

As you may know, Ms. Enyart will need to take the MPRE again. It is scheduled to be held on August 6, 2010. The Federal Court has issued a second preliminary injunction requiring that NCBE provide the exam to Ms. Enyart on a laptop computer equipped with the JAWS and ZoomText programs. The one difference this time that concerns ACT is that the Court directed that Ms. Enyart be allowed to set up and test the equipment, including the NCBE laptop, on the day before the MPRE begins. We actually arranged this to occur the last time with your help on a voluntary basis, and we are hoping this will not pose any difficulties this time around. Last time, Ms. Enyart took the MPRE on the east coast and was able to arrange with the University where the test was given to have the testing room made available for the setup the day before and to ensure that the room was secured overnight since Ms. Enyart was to supply the monitor and other peripheral equipment for the exam, as well as various items such as a special lamp, and it is important that this equipment be kept secure.

This time, Ms. Enyart will be taking the exam on the West Coast. She has requested that the exam be held in Oakland as her first choice, and Alameda as her second choice. Could you check with ACT to find out which location the exam will be administered at, and to confirm that the testing room and NCBE laptop will be made available on Thursday August 5 - the day before the exam begins? Ms. Enyart would prefer to schedule the setup and testing for the morning of Thursday Aug. 5. Can you check on whether the morning time will work? Could you also confirm that the room will be secured from the time of the setup and overnight? Will NCBE be sending its own representative to maintain security of the laptop, or will an ACT employee be supervising the NCBE laptop once it arrives?

Also, part of the set up and testing will be to check that the laptop provided by NCBE allows for the questions to be displayed in 14 point Ariel font. In case there are any technical glitches, Ms. Enyart will need access to a phone to call our technical support person during the setup and testing of the equipment. Can Ms. Enyart bring her cell phone into the exam room during the equipment setup and testing on August 5? If not, could you confirm that there will be someone present during the set up and testing of the equipment that has a cell phone Ms. Enyart can use in case she needs help from our technical support person?

Ms. Enyart also found it helpful during the last administration of the MPRE to have the contact information for the person who would be supervising the setup and testing process the day before the exam, so that they could touch base ahead of time and coordinate on when and where they would be meeting for the setup process. Could you facilitate that arrangement this time as well by passing along to me the name and phone number of the person who will be overseeing the setup process so that Ms. Enyart can contact him or her?

For your information, I am attaching a copy of the second preliminary injunction that the court issued.

Finally, Ms. Enyart informs me that last time there was some confusion regarding delivery of a letter from ACT to Ms. Enyart regarding her accommodations. Apparently, ACT tends to send its final letter confirming the accommodations during the week before the MPRE is given. However, because Ms. Enyart is taking the California Bar Exam during that week before the MPRE, she will not be home to receive such a letter. Could you check with ACT to see if it can get such a letter delivered on or before July 24, since that is the last day before Ms. Enyart moves to Burlingame to take the California Bar Exam? Alternatively, the letter could be directed to me.

Thank you for your cooperation in this matter.

Sincerely,  
Larry Paradis